

## **JULABO quality and environmental policy**

In industry, research and science, the JULABO brand stands for premium products for the highest demands in the field of temperature control technology. For more than five decades, the company has always provided its worldwide customers in production plants and laboratories with the exact temperature at the desired time.

Since the company was founded, the highest quality has been a central component of our activities. Our quality management system has been ISO9001 certified since 1994, and our environmental management system has been certified in accordance with ISO14001 since 2008. We always think and act both sustainably and ecologically in accordance with our vision "Superior Temperature Technology for a better Life."

### **Key points of the JULABO quality policy**

- We always base our quality on the high requirements and needs of our customers in order to give them premium support in the best possible way for their tasks and challenges.
- We can only achieve the highest quality in a team when everyone takes full responsibility for their actions. Everyone makes their own individual contribution, but we only achieve the goal as a joint unit.
- A process-oriented mindset by all participants forms our basis for results-oriented action. We use efficient and quality-creating processes to ensure results that inspire our external and internal stakeholders.
- We continuously live and promote our quality in a constantly changing environment.
- We actively manage our quality based on objective findings and company-wide transparency.

### **Key points of the JULABO environmental policy**

- We undertake to prevent environmental impacts within the scope of technical and economic possibilities or to minimize them as far as possible, even beyond the legal requirements.
- We actively involve our partners in our environmentally relevant actions.
- Our processes are resource-efficient, primarily use renewable energies and protect the environment through low emissions and waste.
- Our products incorporate the latest, forward-looking technologies, meet demanding customer requirements while at the same time working in an energy-efficient manner, and are environmentally friendly throughout their entire life cycle.
- We are committed to proactive legal compliance.
- We continuously and effectively monitor and improve our environmental influences.

Our high standards are reflected in the success of JULABO and the high loyalty of our customers. In this way, we actively contribute to a sustainably better life for all stakeholders and future generations.